

Company Profile

Customer Capital operates in the exciting and fast-growing domain of loyalty and customer engagement. We are an end-to-end loyalty marketing company that runs its own loyalty programs in partnership with large companies (such as banks, conglomerates, etc.). We are a funded company started by veterans in the Indian Industry.

We own a SaaS cloud-based loyalty and travel platform that we use for enabling and powering a loyalty led travel booking platform for various companies.

Job title — Quality Analyst

Job Summary:

Customer Capital (CC) is looking for a Quality Analyst who will be responsible for writing various test cases for specific feature/product and performing feature/regression/integration testing on different environments. The person may need to interact with Client (if required to understand the issue). The person has to closely follow the testing methodology and processes of the company.

You will work closely and report to the QA Lead. The location would be in Delhi NCR.

Key responsibilities: -

- Product/Feature end to end testing on different environments.
- Drafting concise test cases from the requirements of a feature/product.
- Ensure product quality at the end of a release cycle by understanding the product features.
- Will be responsible for conducting product testing (including all aspects like Black box, White Box, integration, regression, stress and other forms of testing for each release cycle).
- Responsible for testing UI, API and Backend database.
- You might require working on multiple testing projects at the same time.
- Collaborate closely with the development teams and peers in tracking defects, to closure.
- Responsible for updating testing artifacts related to testing based on product modifications and changes in spec.

Required Skills and Experience: -

- Required:
 - 3+ years of experience working as Quality Analyst testing.
 - Creation and design of test scenarios/cases of testing of software features/products for different environments.
 - Preparation of reports on defects and problems that arise during software tests
 - Tracking of reported problems and defects using tracking software.
 - Hands on experience on any database standard select, join queries.
 - Experience with API testing tools like Postman or SoapUI.
 - Worked on any defect tracking tool like Jira/Azure-Board etc.
 - Must have worked on **Travel(flight/hotel booking) or Loyalty** domain

- Preferred (Will add advantage to profile if know any of these):
 - Worked on SQL, MongoDB standard select, join queries.
 - Good to have load testing, security testing, automation test skillset or ready to learn and implement.

Additional Details: -

- Position type and expected hours of work: This is a full-time position. Days and hours of work are Monday to Friday for nine hours. Evening and weekend work may be required as job duties demand.
- May at times be required to work from home
- Travel: As per job & client requirement.
- Industry Type: IT - Software/Software Service.

To Apply please share your updated CV at hr@customer-capital.com with subject line “Apply – Quality Analyst”